



Residential Program Guide for Energy Efficient Products

For Fiscal Year 2020

(7/1/2019 through 6/30/2020)

Table of Contents

1. Overall Program Description	3
2. Links to Website Forms and Portals	4
4. Requirements and Incentives	5
Table 1: Refrigerator Requirements and Incentives	5
Table 2: Clothes Washer Requirements and Incentives	5
Table 3: Clothes Dryer Requirements and Incentives	6
Table 4: Room Air Conditioner Requirements and Incentives	6
Table 5: Air Purifier Requirements and Incentives	6
Table 6: Dehumidifier Requirements and Incentives	6
Table 7: Appliance Recycling Requirements and Incentives	7
5. Municipal and Co-op Electric Customers.....	7
6. Appliance Rebate Terms and Conditions.....	7
7. Incentive Payments.....	8
8. Program Dispute Resolution.....	8
9. Call Center Support.....	8

1. Overall Program Description

The Energy Efficient Products (EEP) Program provides rebates for the purchase of energy efficient products including ENERGY STAR® certified appliances and lighting and offers rebates for the recycling of refrigerators, freezers, room air conditioners and dehumidifiers. *New Jersey's Clean Energy Program* (NJCEP) provides these rebates to help customers purchase products that will help them to reduce their energy usage over the life of the product. Lists of qualified appliances are posted on the program web site for reference and additional details are provided in the sections below. Customers with questions about any aspect of the program can call 866-NJSMART and our team of representatives will provide personal assistance.

New Jersey's Clean Energy Program encourages customers to apply for appliance rebates via the [NJCEP online portal](#) where you can enter the appliance information and upload supporting documents. Applications submitted via the portal are typically processed faster than those submitted by mail. If you prefer, you can mail a completed application form with supporting documents to *New Jersey's Clean Energy Program*, 75 Lincoln Highway, Suite 100, Iselin, NJ 08830-1533.

Appliances:

- The program currently offers rebates on the following appliances:
 - Refrigerators
 - Clothes washers
 - Clothes dryers
 - Air purifiers
 - Dehumidifiers
 - Room air conditioners
- All appliances must be ENERGY STAR certified and some have additional requirements which are detailed in the following sections. Customers are eligible for electrical appliance incentives if they are a current residential electric account holder for Atlantic City Electric, Jersey Central Power and Light, PSE&G, or Rockland Electric. Customers of any of the various Municipal Electric Coops (example Vineland Electric) are not eligible for electric appliance rebates. However, they are still eligible for gas dryer rebates.
- Clothes washers, clothes dryers, and refrigerators have two levels of Incentives. Higher incentives are offered for higher efficiency products.
- Program will offer midstream rebates on some appliances. A midstream rebate means that the rebate is received instantly at the register, and there is no need to apply for the rebate separately. Retailers that offer midstream rebates can be found [here](#).

Appliance Recycling:

You can responsibly recycle your refrigerator and/or freezer for FREE and receive a \$50 incentive. You can also receive a \$25 incentive for each room air conditioners and dehumidifiers that is recycled. However, the room air conditioners and/or dehumidifiers must be picked up during the **same appointment** as the refrigerator or freezer. See Program Eligibility for important additional information.

New Jersey's Clean Energy Program™

Residential Energy Efficient Products Program Guide

You can schedule a free pick-up through an [appointment online](#) or by calling 866-NJSMART (657-6278). Saturday appointments are available.

Discounted Lighting and Advanced Power Strips (APS):

Discounted LED lighting and advanced power strips are available in a variety of retail locations throughout the state. Discounted LEDs and APS are identified by signage that features the logo of *New Jersey's Clean Energy Program*. This indicates that the cost to purchase the bulbs or advanced power strip has been reduced through incentive funds from the program. A list of stores offering discounted products can be found [here](#).

2. Links to Website Forms and Portals

The below links route to the various appliance and appliance recycling program pages. You can reach the NJCEP online portal to submit an application or schedule a recycling appointment from these pages:

- [Refrigerators](#)
- [Clothes Washers](#)
- [Clothes Dryers](#)
- [Room Air Conditioners](#)
- [Air Purifiers](#)
- [Dehumidifiers](#)
- [Refrigerator/Freezer Recycling](#)
- The online portal to apply for appliance rebates is available at [NJCEP online portal](#)

3. Program Eligibility

Appliances:

Customers are eligible for electrical appliance incentives if they are a current residential electric account holder for Atlantic City Electric, Jersey Central Power and Light, PSE&G, or Rockland Electric.

Customers of any of the various Municipal Electric Coops (example Vineland Electric) are not eligible for electric appliance rebates. However, they are still eligible for gas dryer rebates.

Appliance Recycling:

- All appliances collected must be operational at the time of the pick-up. Broken or inoperable units will not be accepted.
- Refrigerators and freezers must be between 10 and 30 cubic feet in size. Room air conditioners must be removed from windows, and dehumidifiers should be drained of water.
- All appliances must be owned by the customer and operational at the time of pick up.
- You must provide clear and safe access to your appliance(s) for the removal team. Personnel will not risk injury, or be able to move personal effects, or otherwise modify your home (e.g., remove door or railings) to remove the unit.
- Refrigerator waterlines must be disconnected.

- Room air conditioners must be removed from windows, and dehumidifiers should be drained of water.
- An adult, 18 years of age or older, must be present to sign the release form.
- If you live in a multifamily building or complex there must be available parking for the truck to complete the pickup. The crew will also need access to an elevator if the unit is above the second floor and must be accessible with a safe and clear path out of the building or the unit will not be collected.

4. Requirements and Incentives

The Tables below contain the requirements and rebate levels for the various appliances and appliance recycling. Please visit the website for the most current list of qualifying [refrigerators](#), [clothes washers](#), and [dryers](#). Note that for refrigerators, clothes washers and dryers, there may be additional qualifications over and above the ENERGY STAR certification; therefore, not all ENERGY STAR labeled units are eligible for an incentive.

Table 1: Refrigerator Requirements and Incentives

Refrigerator Rebate Requirements	
Efficiency Criteria	Rebate Amount
Must be ENERGY STAR certified	\$50
Energy use is 15% less than the minimum federal efficiency standard	\$75

Table 2: Clothes Washer Requirements and Incentives

Clothes Washer Rebate Requirements	
Efficiency Criteria	Rebate Amount
Front Load: IMEF* \geq 2.75; IWF** \leq 3.7	\$50
Top Load: IMEF \geq 2.06; IWF \leq 4.3	
Front Load or Top Load: IMEF \geq 2.92; IWF \leq 3.2	\$75

*IMEF = Integrated Modified Energy Factor

**IWF = Integrated Water Factor

All units should be \geq 2.5 cubic feet

Table 3: Clothes Dryer Requirements and Incentives

Dryer Rebate Requirements	
Efficiency Criteria	Rebate Amount
Gas - CEF* >= 3.48 Electric - CEF>=3.93	\$100
ENERGY STAR Most Efficient Gas - CEF >= 3.80 Electric - CEF>=4.3	\$300

*CEF = Combined Energy Factor
 Ventless Electric Compact Units are not included in this program

Table 4: Room Air Conditioner Requirements and Incentives

The ENERGY STAR Room Air Conditioner rebate is \$15. Only Room Air Conditioners on the ENERGY STAR list at the time of purchase are eligible for a rebate.

Room AC Rebate Requirements	
Efficiency Criteria	Rebate Amount
ENERGY STAR V 4.1	\$15

Table 5: Air Purifier Requirements and Incentives

The ENERGY STAR Air Purifier rebate is \$50. Only Air Purifiers on the ENERGY STAR list at the time of purchase are eligible for a rebate.

Rebate Requirements	
Efficiency Criteria	Rebate Amount
ENERGY STAR V 1.2	\$50

Table 6: Dehumidifier Requirements and Incentives

The ENERGY STAR Dehumidifier rebate is \$25. Only Dehumidifiers on the ENERGY STAR list at the time of purchase are eligible for a rebate.

Rebate Requirements	
Efficiency Criteria	Rebate
ENERGY STAR V 5.0	\$25

Table 7: Appliance Recycling Requirements and Incentives

For turning in your appliance(s), you will receive a \$50 incentive for each qualifying refrigerator and/or freezer. You may receive a \$25 incentive for a room air conditioner or dehumidifier recycled **at the same time as the refrigerator/freezer pick up** (up to the maximum limit of two refrigerators and/or freezers, two room air conditioners and two dehumidifiers per calendar year). We do not accept any other types of appliances, check with your municipality for information.

Appliance to Recycle	Rebate	Requirements
Refrigerator/Freezer	\$50	Between 10 and 30 cubic feet in size
Room Air Conditioner	\$25	Removed from windows and removed at the same time as a refrigerator or freezer
Dehumidifiers	\$25	Removed at the same time as a refrigerator or freezer

5. Municipal and Co-op Electric Customers

Customers who have purchased and installed energy efficient appliances and who reside in an area that has electricity provided by a municipal electric or electric coop company are not eligible to participate in the efficient appliance rebate program. However, gas dryer rebates are available to all New Jersey customers.

6. Appliance Rebate Terms and Conditions

In addition to the appliances meeting the listed minimum efficiency criteria, there are other terms and conditions that must be met. The below items outline additional terms.

- Applicant must be a customer of one of the following electric utilities: Atlantic City Electric, Jersey Central Power & Light, PSE&G, Rockland Electric Company. This restriction does NOT apply to Gas Dryer rebates.
- Completed rebate application must be submitted no later than 180 days from the purchase date.
- Application must be completed in its entirety, or it may be rejected.
- Unit must be new and installed in New Jersey.
- Rebate request must be accompanied by a legible sales receipt, which specifies the purchase date, item purchased, and indicated it is paid in full or under financing.
- Rebates are issued in the form of a check from *New Jersey's Clean Energy Program* and are subject to available funds.
- Rebates amount will not be greater than the purchase price.
- Please allow up to 120 days from the date NJCEP receives ALL required information to process your rebate

- The program is based on availability of funds. Program procedures, requirements, and rebate levels are subject to change or cancellation without notice.

7. Incentive Payments

Once the online application (preferred) or mail-in rebate form is submitted to the program, it will be reviewed per the program rules and eligibility requirements. Once approved, it may take up to 120 days to issue the rebate which will arrive in the form of a check payable to the payee as indicated on the application. Checks are valid for 90 days and must be deposited or they will be voided. If a check needs to be re-issued for any reason, customers may contact a representative at 866-NJSMART.

8. Program Dispute Resolution

If the Program determines that the unit purchased or applicant does not conform to the program terms and conditions, the application will be rejected. The application may also be rejected if it is deemed incomplete and there is no response to a request for missing information.

Disputes, concerns, or complaints that arise will be addressed initially by the Program Manager or Program Staff at the point of contact (see call center section below). If resolution for whatever reason is not possible, there is a [dispute resolution process](#) backed by the NJ Board of Public Utilities.

9. Call Center Support

New Jersey's Clean Energy Program operates a call center staffed weekdays between 8 AM and 7 PM. The phone number is 866-NJSMART. The call center is trained in answering general questions about the programs and application processes as well as able to provide specific information pertaining to an application.